



## AGENDA

### IT Infrastructure Committee

Wednesday, April 18, 2007

1 p.m.

VITA Operations Center, Chesapeake Room  
110 South Seventh Street, Richmond, VA 23219

- I. Call to Order– *Len Pomata, Chair*
  - a. Roll Call
  - b. Approval of Minutes – January 17, 2007
- II. IT Infrastructure Partnership Report – *Fred Duball, Director, VITA Service Management Organization & Joe Fay, Program Director, Northrop Grumman*
  - a. Service Delivery
  - b. Transformation
  - c. Customer Satisfaction
  - d. Partnership Financials
  - e. Independent Verification & Validation
- III. Other Business – *Len Pomata, Chair*
- IV. Public Comment – *Len Pomata, Chair*
- V. Adjourn – *Len Pomata, Chair*